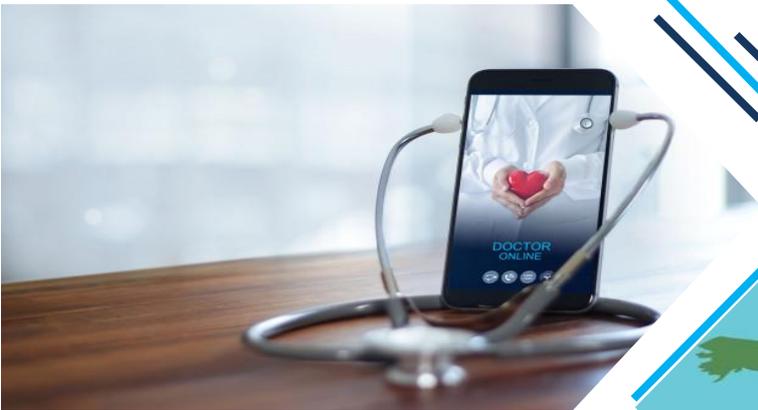


Hospital Management CRM / Medical Tourism

(E-Commerce, CRM, Salseforce, Zoho)



Client's Background

Client is a successful businessman in the tourism sector. He wanted of Medical to implement the idea tourism for India.

Issue

Only hotel booking or hospital appointment booking is itself considered as a big project. We have implemented all these services under one roof. Portals have different logins and access levels need to maintain all the data from start to end.

Aim

Medical tourism is a term where people come to India from different countries for medical assistance and we provide facilities from booking flight tickets, hospital appointments, medication assistant, hotel stay, food everything.



Recommended Solution

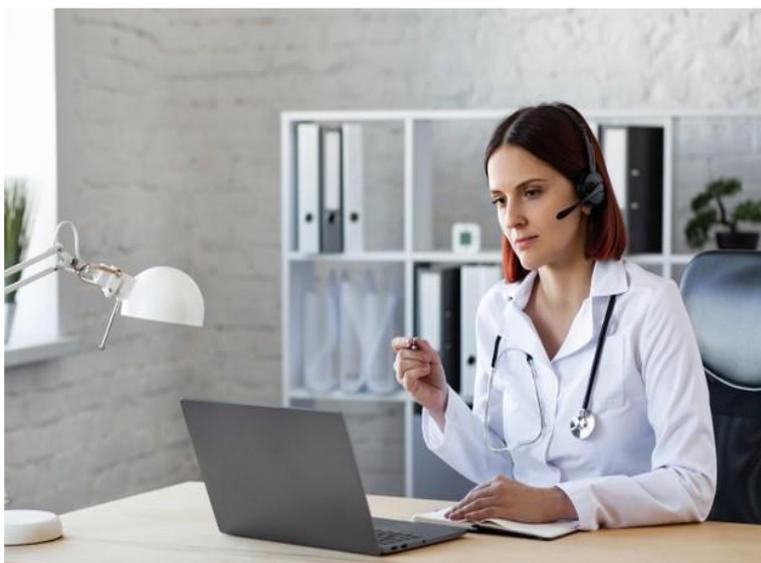
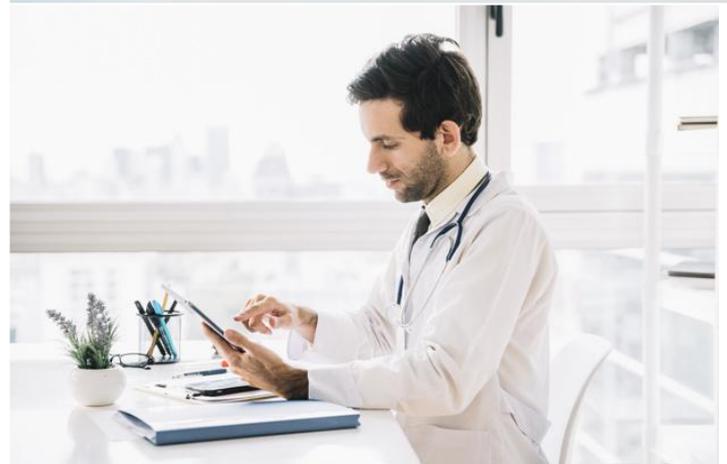
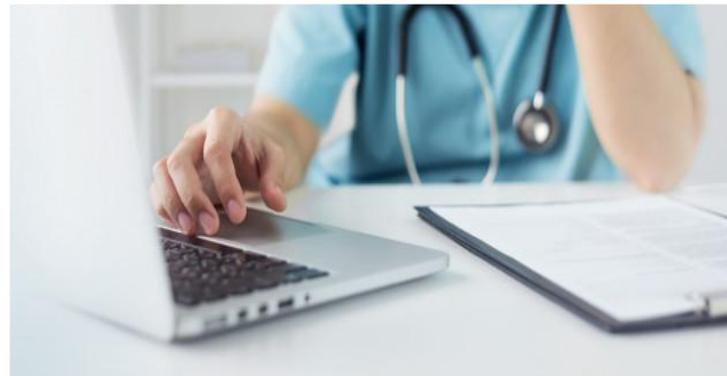
We have implemented API based system. For every end user we have provided (hybrid)app to manage his account. E.g. Hotel owner, Cab services, Airline ticket booking agents, Patient, Hospitals, Doctors etc. For both systems App and website we have write down the same code and call them from API's. This makes the system more robust and fast. We have also provided interfaces and facilities to interact with external applications like Saleseforce, ZOHO etc because many external pentitarties (hospitals, airlines etc) use their own CRMs or readymade CRM solutions. This makes a more easy and user friendly experience for every entity in the system .

There are other solutions/ enhancement /features :

- Graphical and excel report for Admin, Hospitals, Transportable etc.
- Application provides multiple languages support to target audiences from multiple countries all over the world.
- Improved user experience with clean design and handy features.
- Integrated AI Chabot for better understanding of patient's queries.

Technologies

- Salseforce Integration
- Zoho Integration API
- Firebase(Google API Integration)
- Third Party Payment API
- SMS Gateway API
- Javascript , Ajax, JQuery
- MySQL Database
- PHP / Codeigniter



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